



Terms & Conditions

Your booking

To secure a booking for a one (1) night stay, a 50% non-refundable deposit is required. For longer than a one (1) night stay, a non-refundable deposit equal to the cost of one (1) night's room charge for that room is required to secure your booking.

Breakages, Losses and guest charges

A standard clean is included in the cost of the accommodation. Guests are expected to leave the property in a neat, tidy and clean condition. Guests are responsible for all cleaning charges in the event that the property is left in a condition that requires more than a standard clean. In the event that a room is vacated and left excessively dirty an additional cleaning cost of up to \$200 may be charged.

This will be charged for by using the credit card provided for the booking, or left for security. Photos can be forwarded if requested within 24 hours.

All breakages or losses must be reported immediately to Morgan Colonial Motel. We understand that accidents happen although if damages exceed \$200 or in the event of insurance claim (a minimum of \$500 will be charged to cover the excess for the claim). These costs will be passed onto you the client.

Consumables provided for guests use while in-house must not be removed from the property or they will be charged for.

Morgan Colonial Motel is not liable for any loss or damages of any vehicles or items therein or personal belongings of guest(s) whilst they are in occupation of our property.

Any items found or left behind will be held for up to two (2) weeks, with follow up phone calls and message sent to any email address left during the booking process will be attempted before being handed to the police and or donated to charity.



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Booking transfers /Cancellations

If you need to cancel a booking, please remember that we have a non- refundable policy. Bookings can however be transferred to a later date, availability permitting. Once a booking is cancelled all your details including payments paid are lost so please consider a transfer.

Online bookings

If a booking is cancelled there is still a no refund policy regardless of whether it is paid in full or in part.

Corporate bookings

Cancellation of less than 72 hours will incur a full price fee.

Minimum Night Booking

Christmas, Easter and long weekends require a minimum of 2 nights stay.

Broadband Internet

Wi-Fi internet is available to all rooms. To make use of this service guests must provide their own device. Wi- Fi passwords are available at reception.

Delivery Policy- Online Bookings

Upon making a booking online via the online Net Bookings system, you will receive a confirmation tax invoice page you can print and you will also receive a confirmation tax invoice by email.



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Smoking

At Morgan Colonial Motel all rooms are non-smoking. A \$250 cleaning will be charged if the room is left smelling of smoke.

Check In and Check Out Times

Check in: from 2pm (1400 hours)
Check out: 10am (1000 hours)

Early check in

Ring us the morning of your booking and if your room is clean and ready for you, we are more than happy for you to check in early!

Late check out

A late check-out may be possible although, this is subject to our discretion on the day. A late check-out fee of \$20 will apply.

Pets

Strictly no pets allowed at Morgan Colonial Motel as many of our guess have allergies. A cleaning fee of up to \$500 may be charged if breeched.

Large group bookings

No parties or large congregations are permitted at any time, a \$1000 penalty will be imposed for breach of this condition and guests will be evicted immediately.



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Noise

Please respect all other guests and keep noise to an acceptable level. A 10pm curfew on all outside noise exists, including music at the BBQ area, if problems occur you may be asked to leave.

COVID 19

During these trying times many things have changed although our guest's safety and wellbeing is a high priority. Everything has been sanitised to keep contact to a minimum, however if you are unwell, please advise Reception via phone and we will not service your room until you leave. If you require anything from fresh towels, tea and coffee facilities or anything of a general nature please feel free and call Reception.

Breakfast

A continental breakfast menu service is available and will be delivered to your room; please drop the forms back to Reception by 6pm if you require this service.

BBQ Area

This facility is for all to share and BBQ tools are available for use from Reception. This facility must be left in a clean state or a surcharge will be applicable for cleaning and returning of the BBQ tools.

Linen Service

A linen service is available on request to Reception and if provided, we take no responsibility for any alterations to clothing.



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Snacks

Drinks and various snacks are available for purchase from Reception.

Acknowledgments

Any person making this booking is acknowledging that they are over the age of 18 and will pay the balance owed with a current credit card, master card, visa card or cash. The person(s) submitting a booking will be deemed to have accepted the current terms and conditions on behalf of all persons named in the booking. You understand and acknowledge that all details provided for the purpose or purchasing of products or services are correct; that the credit card you are using is your own (or you have the legal right to use); that there are sufficient funds to cover the amount owed for the product or services being purchased. Your booking may be rejected at any time if you fail to make good on these obligations.

The accommodation is provided without any warranties of any kind either expressed or implied other than applicable in these terms.

Your use of the booking facility and your acquisition of goods and services via this internet site are at your own risk. To the extent permitted by law, we, our agents, representatives and licensors shall not be liable for any loss or injury or damages whatsoever, whether direct, indirect, exemplary, special, incidental, consequential or otherwise, including without limitations claims for loss of profits, business, use, bargain or goodwill, loss or corruption of data, loss of savings, resulting from, or in any way connected to, the use of or access to, or inability to use or access the booking facility or any services provided through it, in each case regardless of whether based in contract, tort (including without limitations) negligence, equity, strict liability, statute or any other basis.



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We shall not be in breach of these terms and are not liable for a delay or failure to perform any obligations resulting from events or circumstances beyond our control. Any force majeure, event or circumstance beyond our control including act of God, war, flood, fire, explosion, civil disobedience or anything over which we have no control. To the extent permitted by law, you hereby waive any and all claims against us, and our respective agents, representatives and licensors, arising out of your use of the booking